

# **Ardfert Medical Centre**

## **Mission Statement**

Ardfert Medical centre aims to provide a comprehensive medical and nursing service comprising of a variety of healthcare providers practicing on one site. The Practice aims to be a caring and considerate primary medical care provider. We provide open access primary care to all our patients in Ardfert and its environs in a modern purpose-built environment. We encompass the latest technology which helps us fulfil our aim of bringing a high level of medical care to our patients in the community. We are supported in this aim by the close association between GPs and the HSE with the aim of patient care delivery through the Primary Care Teams. Ardfert Medical Centre will continue to look for new ways of providing extra services to our patients and will work in close association with our supporting hospitals. The Practice recognises its responsibilities to its staff, patients, regulators and the general public and is committed to the continual improvement of the Practice environment and its facilities.

### **The Practices core objectives include the following:**

- Communicating its policies both internally and externally (patients, general community, staff and regulators) as appropriate.
- Commitment to continual improvement in the provision and performance of patient care.
- Prevention of injury and ill health where possible.
- Compliance with all pertinent applicable regulations, legislation and licences.
- Provide patient satisfaction.
- Access to care in a safe & secure environment free from any type of discrimination.
- Protection of privacy and confidentiality of information at all times.
- Clear and concise explanation of your condition, proposed treatments or procedures, the benefits and any potential risks of proposed treatments, expected recuperation and the likelihood of success of treatments or procedures.
- Willingness to let you and your family take the lead in decision making regarding your care and treatment.

The above policy is supported by the management of Ardfert Medical Centre who will commit the necessary resources in ensuring that the objectives and targets can be achieved.